



CAD CUTOVER...A SUCCESS FOR CHESTER COUNTY

WEST CHESTER_ On August 23rd, Chester County Department of Emergency Services along with the first responder organizations transitioned from PRC Computer Aided Dispatch System (CAD System) to the new Intergraph CAD System.

This transition was years in the making. In June 2012, the Board of Commissioners signed a contract with Intergraph Corporation to provide a modern Computer Aided Dispatch System (CAD System) along with an Integrated Mobile version of the software to be used on the Mobile Data Computers. Due to the scale of the project, Emergency Services enlisted the help of local first responder organizations such as Chester County Fire Chiefs, Chester County Fraternal Order of Police, Police Chief's Association, Chester County EMS Council, INC., as well as the Chester County Fire Police Association to provide feedback on expectations of the new system as well as to ensure project transparency. After all, the CAD System is a system that needs to work for ALL users.



CAD System continued on page 4

Chester County Board of Commissioners: Terence Farrell | Kathi Cozzone | Michelle Kichline
Robert J. Kagel, Director

FROM THE DIRECTOR...

Project Updates & Monthly Stats



Bobby Kagel

Computer-Aided-Dispatch System (CADS):

- Cutover to live operations took place on 23 August, as planned. While the process was not without challenges, it was an overwhelming success.
- Technical issues and questions should be directed to the Help Desk. Operational or procedural issues and questions should be directed to the appropriate discipline Deputy Director. Suggestions for improvement of the product should be given to the Associations.
- Reassessment will take place in October and November so it's important to submit ideas for improvement.

August 2016 Stats

24,704	9-1-1, VoIP, 10 Digit Calls
946	Fire Incidents
3,419	EMS Incidents
1 minute 46 seconds	Fire/EMS Average Dispatch
33,985	Police Incidents
1 minute 32 seconds	Average Police Dispatch
97 percent	Average of Quality Reviews

Voice Radio Project:

- Harris is working on clean-up items related to radio programming and install work. Second touch programming has been delayed due to software issues. Final System Acceptance is expected by the end of October.
- Harris continues to research the root cause of the speaker microphone issue. Issues with multi-band radio programming are being resolved prior to large-scale deployment.
- We are 42 months (91%) into the 46 month Implementation Phase. About 99% of the project implementation schedule has been completed. So far we have spent \$37,044,354 (86%) of the \$45,000,000 total project budget.

Training Facility:

- Last month we hosted 1,942 people at 85 events in the Academic Building. Last month we hosted 15 training sessions in the Tactical Village for a YTD total of 141.
- Facilities hosted a pre-construction meeting with all contractors for the Law Enforcement Firing Range. The notice to proceed will be issued on 6 September. The project schedule is 14 months from notice to proceed.



WELCOME TO THE TEAM



Hello
my name is



Andrew Thurston,
Emergency Planning Coordinator

Andrew serves as the Emergency Planning Coordinator and is responsible for developing and maintaining municipal, school, dam and organizational plans.



HELLO
my name is



Hello
my name is

NOW HIRING



David Cucchi,
Technical Communication Specialist

David will be providing support to the Department of Emergency Services Integrated Communications System.

- Telecommunicator I
- Emergency Services EMS Instructor
- Training and Exercise Coordinator

Visit chesco.org/Jobs for more info...



Congressman Costello Leads a Roundtable Discussion on the 2013 Pandemic and All-Hazards Preparedness Reauthorization Act

WEST CHESTER_ On Monday, August 29th, Congressman Ryan Costello of PA District 6, lead a roundtable discussion with local health officials, the Department of Emergency Services as well as representatives from the Chester County first responder organizations, such as Chester County Chiefs of Police, Chester County EMS Council, INC., and Chester County Fire Chiefs Association.

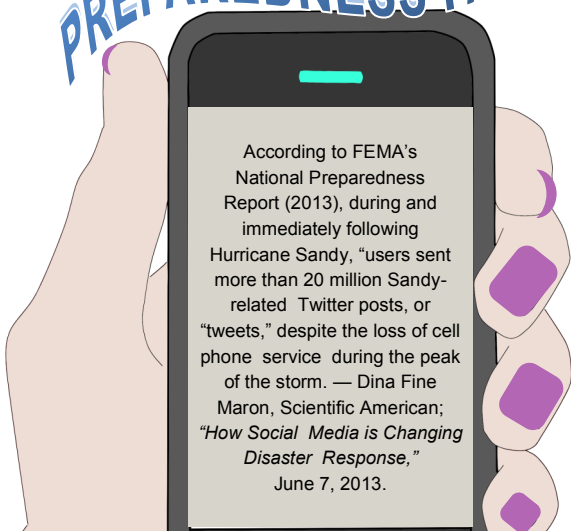
Each participant took the lead in discussing what currently works and what is needed in the future to sustain and propel our county when it comes to preparedness and response towards crisis involving disease outbreaks. We are confident that after this discussion, our comments will be taken into consideration and will be utilized by Congressman Costello to make the 2013 Pandemic and All-Hazards Preparedness Reauthorization Act stronger than it is today.



From left to right: J. Patrick Davis, Deputy Director of Law Enforcement (Emergency Services); Mark Ross, Regional Manager (Emergency Preparedness Hospital & Health System Association of PA); Tom Glass, Deputy Director of Emergency Management (Emergency Services); Jeanne Casner, County Health Director (Health Department); Congressman Costello; Beau Crowding, Deputy Director of Fire Services (Emergency Services); Robert Kagel, Director of Emergency Services; John Applegate, Vice President of Chester County EMS, INC.; Rob Linnenbaugh, Emergency Management Planner (Emergency Services); Chief Tony Giaimo, President of Chester County Police Chief's Association



PREPAREDNESS FACT



According to FEMA's National Preparedness Report (2013), during and immediately following Hurricane Sandy, "users sent more than 20 million Sandy-related Twitter posts, or "tweets," despite the loss of cell phone service during the peak of the storm. — Dina Fine Maron, Scientific American; "How Social Media is Changing Disaster Response," June 7, 2013.

CAD System continued...

As we move forward, operating on the new Intergraph CAD System, technical issues and questions should be directed to the Help Desk. Operational or procedural issues and questions should be directed to the appropriate discipline Deputy Director. Suggestions for improvement of the product should be given to the Associations.

-----▶ **Remember** ◀-----

Reassessment will take place in October and November so it's important to submit ideas for improvement.

Fire Marshal's Report August 2016



Investigations	August	YTD:
Intentional	0	8
Unintentional	7	70
Natural	1	8
Undetermined	4	25
Notifications	6	65
TOTAL:	18	176
Miscellaneous		
Active Arson Cases	2	8
Fire Inspections Completed	27	112
Youthful Fire Setter Programs	1	12
Reports Sent to Assessment Office	5	53
Follow-Up with Insurance Companies and Investigators	12	146
Casualties		
Emergency Services Casualties		
Fatal	0	0
Injuries	0	8
Civilian Casualties		
Fatal	0	1
Injuries	1	28

Property Type	August Totals	August Property Loss	YTD	YTD Property Loss
Assembly	1	\$110,000.00	7	\$175,000.00
Educational	0	\$0.00	1	\$150.00
Health Care, Detention,	5	\$1,000.00	14	\$46,000.00
Residential	7	\$1,133,500.00	93	\$8,384,560.00
Mercantile, Business	0	\$0.00	12	\$508,510.00
Industrial, Utility Defense, Agricultural, Mining	0	\$0.00	7	\$294,500.00
Manufacturing and	1	\$0.00	2	\$0
Storage	0	\$0.00	15	\$1,501,700.00
Outside or Special Property	4	\$451,000.00	20	\$455,700.00
Other	0	\$0.00	4	\$20,525.00
TOTAL:	18	\$1,695,500.00	176	\$11,386,645.00

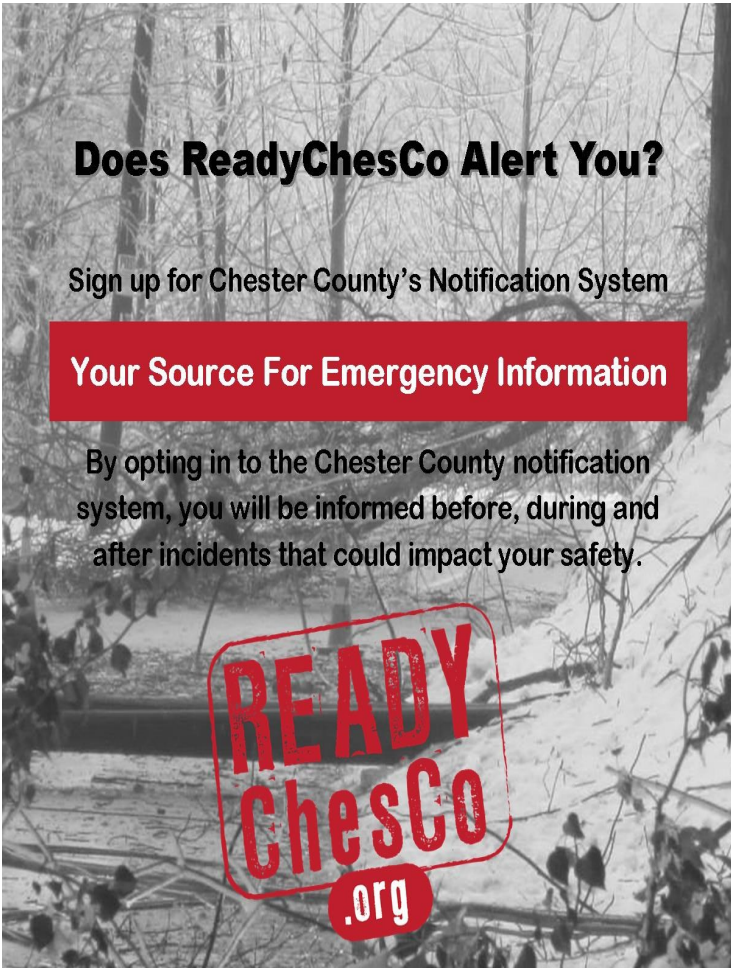
twitter TEXT

Did you relocate within the county this year? Make sure you update your location information to ensure you receive appropriate notifications.



EMAIL

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ReadyChesCo.org is Chester County's official source for emergency information and government notifications. ReadyChesCo is an opt-in system that allows you receive notifications quickly and opt-in to what kind of notifications you would like to receive. Each month, we highlight a key feature of the system you may want to opt-in for.

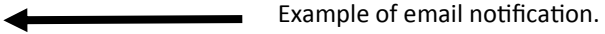
National Weather Service (NWS) Briefings

NWS weather briefings are provided to the Department of Emergency Services from Mt. Holly NWS when inclement weather is impending. DES reviews the briefings and provides informative information to the public in an easy, concise email. Information provided includes the impacts to Chester County, preparedness actions, and DES actions regarding the inclement weather. If you are interested in signing up for this feature please log into your ReadyChesCo account, edit your alert subscripsts, click Chester County Services, Click Emergency Services and check NWS Weather briefings. If you are not a subscriber to this *free* service, please visit www.readychesco.org and sign up today!



Title of Event

Message: *Description of event.*



Active Warnings and Watches:

DES Actions:

Hyperlinks to NWS site in relation to geographic area:



NATIONAL PREPAREDNESS MONTH

WEEK 1

SEPTEMBER 4TH-10TH

PREPARING FAMILY AND FRIENDS



WEEK 2

SEPTEMBER 11TH-17TH

PREPARING THROUGH SERVICE



DON'T WAIT.

COMMUNICATE.

MAKE YOUR EMERGENCY PLAN TODAY.



AMERICA'S *PrepareAthon!*



NATIONAL PREPAREDNESS MONTH 2016

WEEK 3

SEPTEMBER 18TH-24TH

INDIVIDUAL PREPAREDNESS

MAKE A PLAN

Include your specific health and safety needs when creating your emergency plan.



WEEK 4

SEPTEMBER 30TH

PrepareAthon Day

TOGETHER WE PREPARE.

JOIN IN!

AMERICA'S *PrepareAthon!*
BE SMART. TAKE PLAN. PREPARE.

*All logos were provided by the *Ready Campaign*

Prop of the Month



Chester County Law Enforcement Firing Range

For more information, or to request space for your next training, please visit the "Public Safety Training Campus" page on the DES website at www.chesco.org/des.

Check back next month
for our featured
"Prop of the Month."

CONNECT WITH US



**HAVE YOU SCHEDULED
YOUR TRAINING AT THE
TACTICAL VILLAGE ?**



**FOR DETAILS, CONTACT
JOHN GILLESPIE
610-344-4241**



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www.twitter.com/ccdes

www.readychesco.org

Government Service Center
601 Westtown Road | Suite 012
West Chester, PA 19380

Public Safety Training Campus
137 Modena Road,
Coatesville, PA 19320



NEWSLETTER SEPTEMBER 2016

The Responder

Questions, Comments, Concerns?
Contact us at : eoc-pio@chesco.org